

FOR IMMEDIATE RELEASE

Trend Micro Selects SIOS iQ to Gain Faster, More Accurate Insights into VMware Environments

Innovative analytics solution enables Trend Micro to meet SLAs, maintain excellent service to customers and reduce IT labor costs

SAN MATEO, CA – January 12, 2016 – [SIOS Technology Corp. \(http://us.sios.com\)](http://us.sios.com), the industry's leading provider of high availability and IT analytics software, today announced that [Trend Micro Incorporated](#), a global leader in security software and solutions, is using [SIOS iQ](#) IT operations analytics platform to enhance their ability to meet service level agreements for their critical applications running in VMware environments. SIOS iQ integrates data from a variety of data sets and uniquely applies advanced machine learning analytics to provide insight across compute, storage, application, and network tiers. Trend Micro joined as a participant in the SIOS iQ VIP program providing valuable guidance toward future development of the SIOS iQ product.

"Trend Micro has to meet stringent Service Level agreements for application performance and efficiency both for our employees and the customers we serve," said William Dalton, director, EMEA IS and Corporate Technology, TrendMicro. "To find the root causes of performance issues, we had used the traditional 'war room' approach of assembling a multi-disciplinary team of IT staff and analyzing multiple analytics tools. SIOS iQ lets us find and resolve root causes of performance issues in minutes, saving hours of IT labor and enabling us to maintain compliance with our SLAs."

The purpose of the newly created SIOS iQ VIP program is to engage select SIOS customers like Trend Micro as partners in early access, evaluation, and feedback to prioritize future development of the SIOS iQ products while providing participants early access, significant cost savings, and important influence on the evolution of a next-generation analytics solution for IT operations.

Designed to be a powerful platform for IT operations information and issue resolution, SIOS iQ applies an advanced data analytics/Big Data approach to a broad range of data sets, including application and infrastructure data from third party tools and frameworks. Existing IT tools use a traditional computer science approach employing thresholds and alerts that narrowly monitors

operations of specific objects in the infrastructure. This approach disregards the complex interactions of virtualized infrastructures and misses important problems while creating alert storms where no problems exist. In contrast, SIOS iQ employs next generation machine learning and data mining to analyze real-time information across the infrastructure. Through patented topological behavior analysis and vGraph technology, SIOS iQ can recognize abnormal patterns of infrastructure behavior to accurately find the subtle issues missed by today's tools and to precisely identify root causes of performance issues. The results are actionable insights and recommendations for improvement through an intuitive mobile, touch-enabled UI.

“Trend Micro develops innovative security solutions that enable businesses and consumers to exchange digital information safely,” said Jerry Melnick, president and CEO, SIOS Technology. “Their use of SIOS iQ in their complex virtual environment is a tremendous endorsement of our powerful machine learning analytics software platform as a primary resource for IT operations information and issue resolution. We look forward to working with Trend Micro and partnering with them as a member of our VIP customer program as they continue to successfully serve enterprises and consumers around the globe.”

About Trend Micro

Trend Micro Incorporated, a global leader in security software, strives to make the world safe for exchanging digital information. Built on 26 years of experience, our solutions for consumers, businesses and governments provide layered data security to protect information on mobile devices, endpoints, gateways, servers and the cloud. Trend Micro enables the smart protection of information, with innovative security technology that is simple to deploy and manage, and fits an evolving ecosystem. All of our solutions are powered by cloud-based global threat intelligence, the Trend Micro™ [Smart Protection Network™](#) infrastructure, and are supported by more than 1,200 threat experts around the globe. For more information, visit [TrendMicro.com](#).

About SIOS Technology Corp.

SIOS Technology Corp. makes software products that provide the insights and guidance IT managers need to manage and protect business critical applications in large, complex data centers. SIOS iQ is a machine learning analytics software that helps IT managers optimize performance, efficiency, reliability, and capacity utilization in virtualized environments. SIOS SAN and SANLess software is an essential part of any cluster solution that provides the flexibility to build Clusters Your Way™ to protect your choice of Windows or Linux environment in any configuration (or combination) of physical, virtual and cloud (public, private, and hybrid) without sacrificing performance or availability. Founded in 1999, SIOS Technology Corp. (<http://us.sios.com>) is headquartered in San Mateo, California, and has offices throughout the United States, United Kingdom and Japan.

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Contact:

Beth Winkowski

Winkowski Public Relations, LLC for SIOS

Phone: 978-649-7189

Email: bethwinkowski@US.SIOS.com